

TERMS AND CONDITIONS

WHILST EVERY CARE IS TAKEN OF DOGS UNDERGOING TREATMENT AND IN THE MAINTENANCE OF THE WATER AND EQUIPMENT, ALL DOGS RECEIVE HYDROTHERAPY TREATMENT ENTIRELY AT THE OWNER'S RISK.

SESSION FEES WILL BE CHARGED IN FULL IF AN APPOINTMENT IS BROKEN OR CANCELLED WITHOUT 24 HOURS NOTICE.

DOGS WITH INFECTIOUS OR CONTAGIOUS CONDITIONS, SUCH AS EAR, EYE, SKIN INFECTIONS, GASTRIC UPSET, KENNEL COUGH AND SO ON WILL NOT BE TREATED. OWNERS ARE ADVISED TO CANCEL ALL APPOINTMENTS WITH AT LEAST 24 HOURS NOTICE, UNTIL THE CONDITION IS CLEAR. NORMAL CANCELLATION CONDITIONS WILL APPLY

BITCHES IN SEASON WILL NOT BE ABLE TO ATTEND SESSIONS UNTIL THEIR SEASON HAS FINISHED

WE WILL REQUIRE SIGHT OF THE VACCINATION CERTIFICATE PRIOR TO COMMENCEMENT OF TREATMENT. DOGS WILL NOT BE TREATED WITHOUT UP-TO-DATE VACCINATION RECORDS

OWNERS ARE REQUIRED TO NOTIFY CHRIS'S ANIMAL HOTEL IF, DURING A COURSE OF TREATMENTS, THE DOGS INJURY OR CONDITION WORSENS, OR IF THE VETERINARY SURGEON ADVISES THAT THE TREATMENT IS STOPPED OR SUSPENDED

OWNERS ARE REQUESTED NOT TO FEED THEIR DOG FOR AT LEAST 3 HOURS BEFORE ATTENDING AN APPOINTMENT, AND TO ENSURE THAT THE DOG HAS BEEN TO THE TOILET TO MOVE HIS/HER BOWELS BEFORE ARRIVING. WE ALSO ADVISE NOT TO FEED FOR APPROX. 1 HOUR AFTER SWIMMING

DOGS WHICH HAVE SUFFERED FROM DIARRHEA WITHIN 72 HOURS PRIOR TO THE SCHEDULED APPOINTMENT WILL NOT BE ALLOWED TO SWIM

AN ADDITIONAL CHARGE OF 20.00 EURO WILL BE CHARGED IF A DOG DEFECATES IN THE POOL. AS ANY FOULING WILL RESULT IN CLOSURE OF THE POOL FOR CLEANING

AN ADDITIONAL CHARGE OF 200.00 EURO WILL APPLY IF A DOG EXPERIENCES DIARRHEA IN THE POOL. AS THIS WILL INCUR A COMPLETE POOL SHUT DOWN & CLEAN WHICH WILL CLOSE THE BUSINESS FOR AT LEAST 48 HOURS

ALL DOGS WILL BE KEPT UNDER CONTROL AND MUST BE ON A LEAD AT ALL TIMES UNTIL OTHERWISE INSTRUCTED

IT IS THE OWNER'S RESPONSIBILITY TO POOP-A-SCOOP AFTER THEIR DOGS WHILST ON OUR PREMISES AND ITS SURROUNDING ENVIRONMENT. BAGS ARE AVAILABLE ON REQUEST.

I/WE DECLARE THE I/WE ARE THE LEGAL OWNER OF THE DOG HAVE READ AND FULLY ACCEPT THE TERMS AND CONDITIONS

NAME & SIGNATURE:
